PES's
MODERN COLLEGE OF ENGINEERING

Student Satisfaction Survey (AY: 2019-20)

Summary

I. Process

- ➢ It is conducted at the term end of last semester of final year students of all programs.
- ➢ Google form including survey questionnaire is shared to the students for conducting the survey.
- ➢ The responses are recorded and analysed for obtaining information regarding student's satisfaction regarding the Teaching Learning Process.
- ➢ Additional feedbacks related to infrastructure, extension activities, training etc are taken along with this survey.
- ➢ The discussion on Students Satisfaction Survey is conveyed to IQAC (Internal Quality Assurance Cell).

II. Feedback

Average Index

Sr. No.	Department name	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	Q13	Q14	Q15	Q16	Q17	Q18	Q19	Q20
1	Computer	3.16	3.41	3.51	3.26	9.48	3.2	3.44	3.29	3.42	3.57	3.43	3.53	3.34	3.27	3.34	3.37	3.39	3.53	3.65	3.45
2	Electrical	2.34	3.23	3.45	3.26	3.35	3.24	3.40	3.12	3.13	3.23	3.39	3.32	5.09	3.09	3.27	3.26	3.35	3.14	3.15	3.25
3	IT	3.6	3.4	3.6	3.3	3.4	3.2	3.1	3.1	3.3	3.4	3.5	3.4	3.2	3.1	3.2	3.2	3.3	3.5	3.1	3.2
4	MBA	3.39	3.36	3.76	3.3	3.54	3.33	3.67	3.20	3.46	3.64	3.54	3.67	3.42	3.2	3.33	3.4	3.45	3.5	3.38	3.4
5	MCA	3.34	3.28	3.39	3.01	3.13	3.29	3.06	2.98	3.05	3.25	3.44	3.22	3.33	3.24	3	3.18	3.25	3.12	3.03	3.06
6	E&TC	3.32	3.38	3.44	3.32	3.49	3.26	3.26	3.14	3.27	3.55	3.51	3.44	3.25	3.11	3.30	3.23	3.19	3.37	3.22	3.36
7	Mechanical	3.51	3.45	3.5	3.11	3.37	3.14	3.05	2.92	3	3.35	3.18	3.34	3.07	3.12	3.02	3.12	3.11	3.15	2.64	3.11
	Average	3.24	3.36	3.52	3.22	4.25	3.24	3.28	3.11	3.23	3.43	3.43	3.42	3.53	3.16	3.21	3.25	3.29	3.33	3.17	3.26

Sr.No.	Questions for Feedback	Average Score
1.	How much of the syllabus was covered in the class?	3.24
2.	How well did the teachers prepare for the classes?	3.36
3.	How well were the teachers able to communicate?	3.52
4.	The teacher's approach to teaching can best be described as	3.22
5.	Fairness of the internal evaluation process by the teachers	4.25
6.	Was your performance in assignments discussed with you	3.24
7.	The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.	3.28
8.	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	3.11
9.	The institution provides multiple opportunities to learn and grow.	3.23
10.	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.43
11.	Your mentor does a necessary follow-up with an assigned task to you.	3.43
12.	The teachers illustrate the concepts through examples and applications.	3.42
13.	The teachers identify your strengths and encourage you with providing right level of challenges.	3.53
14.	Teachers are able to identify your weaknesses and help you to overcome them.	3.16
15.	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	3.21
16.	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	3.25
17.	Teachers encourage you to participate in extracurricular activities.	3.29
18.	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.33
19.	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	3.17
20.	The overall quality of teaching-learning process in your institute is very good.	3.26

Average Index

Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	Q13	Q14	Q15	Q16	Q17	Q18	Q19	Q20
3.24	3.36	3.52	3.22	4.25	3.24	3.28	**3.11**	3.23	3.43	3.43	3.42	3.53	**3.16**	3.21	3.25	3.29	3.33	**3.17**	3.26

The minimum scored questions are

Q8: The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Q14: Teachers are able to identify your weaknesses and help you to overcome them.

Q19: What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

SUMMARY

- The feedback student's satisfaction survey is taken with the objective of the understanding the student's satisfaction level about the various attributes of teaching overall teaching.

- The feedback is taken on the scale of 4.

- The **overall feedback is above measure 3.20 i.e.80% which is very good**

- Total 20% questions will be considered for the improvement of overall teaching those are the minimum scored questions (4 in number).

Attributes, Suggestions from students, Action to be taken from Feedback

Sr. No.	Attributes	Action to be taken
1.	Cognitive, social, and emotional growth of students should be focused.	1.Mentors taking monthly meetings to improve the rapport between mentor and mentees 2. Frequency will be increased and the critical cases will be referred to counsellor for comfort and emotional growth of mentees
2.	Identification of weakness of student and to help them to overcome it.	1. GFM identifies weakness of student in a particular area and accordingly the support is given i.e. in academics, sports, extra-curricular etc. 2.Increase in awareness for student's counselling through mentor mentee system
3.	ICT Tool usage by teachers	1. More number of teachers will be encouraged to use ICT, trainings will be provided to them. 2. Teachers will be encouraged to use more number of ICT tools.